



October 25, 2023
Agenda Item B-3

Governing Board Communication

TO: MERA Governing Board
FROM: Heather Plamondon, Executive Officer
SUBJECT: Motorola Contract Change Order #22 – Early Order Subscriber Warranty Period

Recommended Action: For review and approval.

Background:

As a part of the Next Gen Project effort, MERA agreed to replace every Subscriber Unit that was on the Gen One system as of an inventory done in 2014.

In 2017 when the County of Marin signed the Next Gen Project Contract with Motorola there were a number of Subscriber Units included in the contract. Mobile and Portable Radios as well as control Stations are considered Subscribers. Through a number of Change Orders, additional subscribers have been added, as well as ordered early or with different funding sources, however, all will ultimately be used when the Next Gen System goes live. Due to the staggered order, receipt and deployment of many of these Subscriber Units there has been ongoing discussion about the warranty period. All of the Subscriber Units have been given an extended warranty, but even with the extended warranty period of 5 years, some will be out of warranty prior to being used on the Next Gen System given the project timeline.

Staff has worked with Motorola to identify those Subscriber Units and Motorola has agreed to provide an additional one-year warranty on all of them from the date of Beneficial Use on the Next Gen System (our cutover) or one year from Project Acceptance, whichever is earlier. Staff fully expects the Beneficial Use date to come first. The last batch of Subscriber Units that was ordered and has not yet shipped will have an extended warranty that will begin upon shipment but will still provide sufficient coverage once the Next Gen System is operational and in full use.

This warranty extension does not include items that are considered consumable such as microphones or antennas.

Fiscal Impact:

This is a no cost change order.

Attachment:

Motorola Change Order #22 – Extended Warranty (Early Order/AFG)