

November 17, 2021

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Governing Board Communication

**TO:** MERA Governing Board  
**FROM:** Andrew LeBlanc – Operations Officer  
**SUBJECT:** MERA Systems Operations Update

**October 2021 Operations Report**

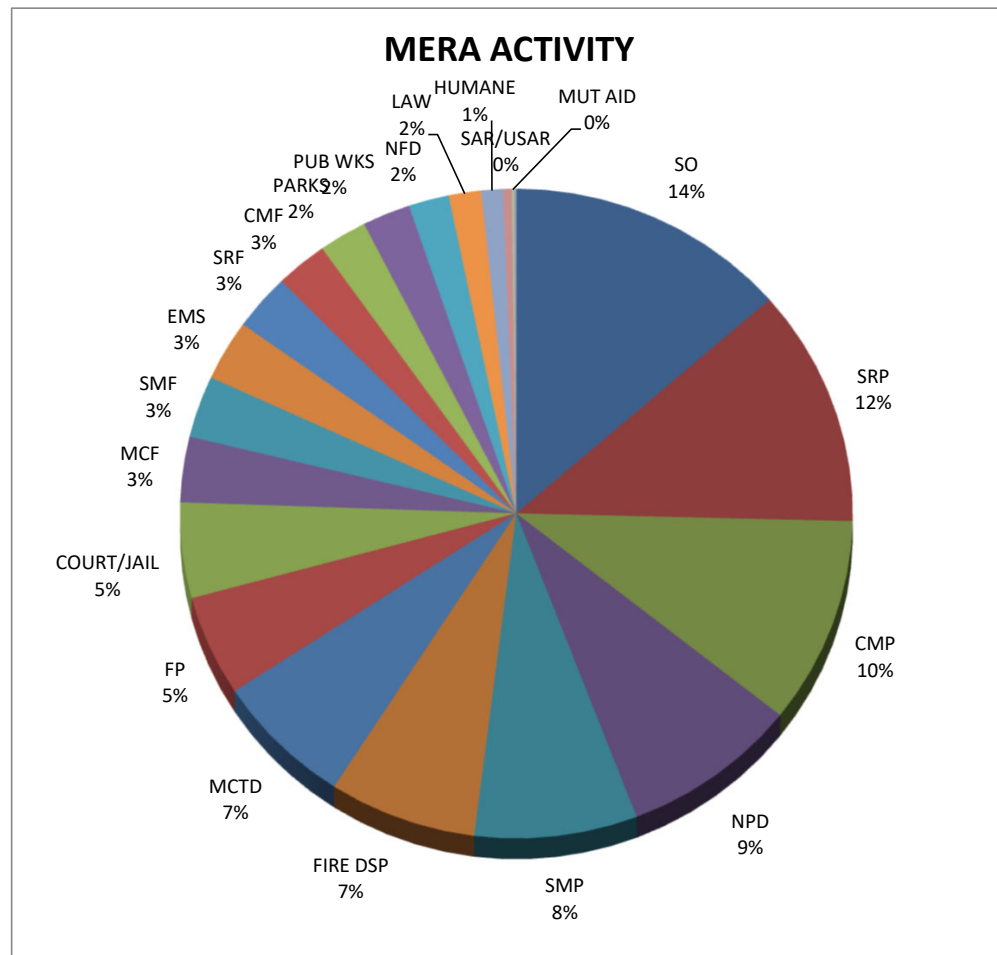
1. Mill Valley Public Safety Building – Microwave transmitter failed, hot standby took over, spare was used. The cause was due to a faulty circuit board.
2. San Rafael Police Department primary talk group, SRPD, was unusable for 12 hours. Dispatchers could not receive or transmit to field units; however, field units could still speak to other field units. The primary Channel banks were reset at the Master site at Civic Center, which restored operation.
3. During the storm on 10/24, multiple sites went in and out of service monetarily due to heavy fog. Microwave connectivity was restored after the weather cleared. San Pedro, Mt. Tiburon, and Mt Barnabe lost power for 24 hours; all sites were on generators, and service was not impacted.

# MERA SYSTEM OPERATION

October 2021

<u>Agency Grouping</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
SO	29,336	91:20:50	0:00:07
SRP	27,292	79:36:52	0:00:08
CMP	22,064	69:13:36	0:00:06
NPD	20,076	57:23:11	0:00:00
SMP	18,228	52:42:00	0:00:19
FIRE DSP	19,030	47:51:47	0:00:28
MCTD	15,176	45:01:33	0:00:00
FP	12,027	33:41:01	0:00:06
COURT/JAIL	15,314	31:58:05	0:00:03
MCF	6,798	21:56:43	0:00:09
SMF	7,716	20:41:14	0:00:21
EMS	2,922	20:21:10	0:00:00
SRF	7,591	18:51:56	0:00:01
CMF	6,448	16:52:48	0:00:05
PARKS	5,279	15:38:14	0:00:05
PUB WKS	5,368	15:33:31	0:00:34
NFD	5,067	13:06:10	0:00:01
LAW	4,100	10:29:59	0:00:00
HUMANE	2,565	6:54:27	0:00:00
SAR/USAR	994	2:58:03	0:00:00
MUT AID	184	0:32:57	0:00:00
FIRE MSC	89	0:23:04	0:00:00
ICS	139	0:18:27	0:00:00
OTHER	26	0:07:11	0:00:00
<b>TOTAL:</b>	<b>233,829</b>	<b>673:34:49</b>	<b>0:02:33</b>

<u>Category</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
<b>LAW TOTAL:</b>	<b>148,437</b>	<b>426:25:34</b>	<b>0:00:49</b>
<b>FIRE TOTAL:</b>	<b>56,655</b>	<b>163:02:55</b>	<b>0:01:05</b>
<b>PUBLIC WORKS TOTAL:</b>	<b>25,988</b>	<b>76:38:56</b>	<b>0:00:39</b>
<b>NON-MERA TOTAL:</b>	<b>2,749</b>	<b>7:27:24</b>	<b>0:00:00</b>
<b>TOTAL:</b>	<b>233,829</b>	<b>673:34:49</b>	<b>0:02:33</b>



## MERA SYSTEM OPERATION

**Annual 2021**

<u>Agency Grouping</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
SRP	295,124	858:27:31	0:00:08
SO	264,520	795:42:54	0:00:15
CMP	231,602	722:31:24	0:00:06
NPD	244,550	695:57:12	0:00:03
SMP	230,775	689:22:37	0:00:23
FIRE DSP	181,675	449:24:37	0:00:36
MCTD	133,206	393:49:23	0:00:02
COURT/JAIL	161,345	334:26:18	0:00:05
FP	113,628	316:39:59	0:00:06
EMS	30,340	207:14:59	0:00:00
MCF	64,887	196:04:18	0:00:14
SRF	73,143	174:40:49	0:00:02
SMF	66,359	164:28:36	0:00:24
PARKS	52,356	153:00:30	0:00:09
LAW	53,252	139:40:14	0:00:00
CMF	55,773	139:36:31	0:00:05
NFD	50,902	129:40:54	0:00:02
PUB WKS	33,841	84:10:49	0:01:02
HUMANE	27,440	76:18:26	0:00:00
ICS	6,475	14:03:14	0:00:00
SAR/USAR	3,135	8:33:13	0:00:00
FIRE MSC	803	3:09:45	0:00:00
MUT AID	1,170	2:33:27	0:00:00
OTHER	313	0:54:12	0:00:00
<b>TOTAL:</b>	<b>2,376,614</b>	<b>6750:31:52</b>	<b>0:03:42</b>

<u>Category</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
<b>LAW TOTAL:</b>	<b>1,594,796</b>	<b>4552:48:09</b>	<b>0:01:06</b>
<b>FIRE TOTAL:</b>	<b>527,017</b>	<b>1472:53:42</b>	<b>0:01:23</b>
<b>PUBLIC WORKS TOTAL:</b>	<b>226,191</b>	<b>645:58:08</b>	<b>0:01:13</b>
<b>NON-MERA TOTAL:</b>	<b>28,610</b>	<b>78:51:53</b>	<b>0:00:00</b>
<b>TOTAL:</b>	<b>2,376,614</b>	<b>6750:31:52</b>	<b>0:03:42</b>

