

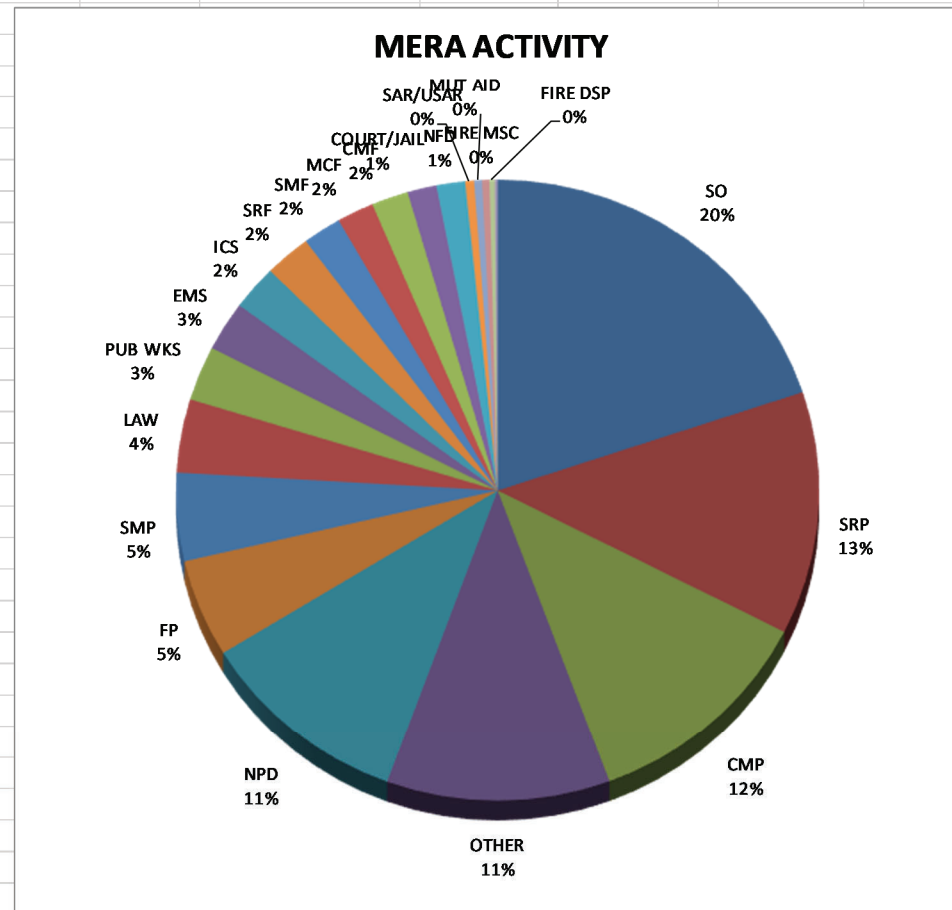
## **MERA System Operations Update**

### **MERA System Maintenance**

During the month of September, the Communications Division provided the following support:

1. Continued efforts with Federal Engineering in support of MERA Next-Gen.
2. Completed all preventative maintenance.
3. Replaced faulty Big Rock to Mt. Barnabe Microwave Transmitter.
4. Discovered and replaced failed LARUS Card at Mt. Barnabe.
5. Replaced faulty Modem Card at Mt. Barnabe.
6. SCM – Modules failed in Astro Tac Receivers 6 & 8 at Primesite. Replaced with Spares.
7. Discovered faulty T1 data lines between Mill Valley Public Safety Building and the Mill Valley City Hall MERA site. AT&T had to perform repairs on their equipment.

Annual				2020									
Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage					
SO	90,218	270:40:32	0:00:00	<b>LAW TOTAL:</b>	<b>329,804</b>	<b>952:54:00</b>	<b>0:00:05</b>	<b>70.0</b>					
SRP	58,406	172:03:24	0:00:02	<b>FIRE TOTAL:</b>	<b>61,669</b>	<b>178:08:52</b>	<b>0:00:05</b>	<b>13.1</b>					
CMP	52,808	161:12:40	0:00:03	<b>PUBLIC WORKS TOTAL:</b>	<b>84,751</b>	<b>225:23:09</b>	<b>0:00:00</b>	<b>16.5</b>					
OTHER	58,632	153:01:38	0:00:00	<b>NON-MERA TOTAL:</b>	<b>2,561</b>	<b>5:27:35</b>	<b>0:00:00</b>	<b>0.4</b>					
NPD	48,813	145:24:47	0:00:00										
FP	24,622	69:11:27	0:00:00										
SMP	21,461	62:25:25	0:00:00										
LAW	26,255	51:57:23	0:00:00		<b>478,785</b>	<b>1361:53:36</b>	<b>0:00:10</b>	<b>100.0</b>					
PUB WKS	15,100	38:35:57	0:00:00										
EMS	5,497	35:10:08	0:00:00										
ICS	10,318	31:50:59	0:00:00										
SRF	13,413	31:40:44	0:00:00										
SMF	11,109	26:30:53	0:00:04										
MCF	8,450	25:18:37	0:00:00										
CMF	10,523	25:11:18	0:00:01										
COURT/JAIL	7,220	19:58:22	0:00:00										
NFD	7,944	19:40:33	0:00:00										
SAR/USAR	1,733	6:01:22	0:00:00										
MUT AID	2,535	5:24:39	0:00:00										
FIRE MSC	1,725	4:59:41	0:00:00										
FIRE DSP	1,275	3:35:36	0:00:00										
MCTD	698	1:54:17	0:00:00										
HUMANE	26	0:02:56	0:00:00										
PARKS	3	0:00:18	0:00:00										
<b>TOTAL:</b>	<b>478,785</b>	<b>1361:53:36</b>	<b>0:00:10</b>										



September 2020												
Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage				
SO	29,530	87:30:34	0:00:05	LAW TOTAL:	144,487	412:16:35	0:00:06	67.9				
SRP	28,627	84:08:47	0:00:00	FIRE TOTAL:	47,310	132:46:54	0:00:02	21.9				
NPD	20,290	60:24:52	0:00:00	PUBLIC WORKS TOTAL:	19,323	54:58:58	0:00:00	9.1				
CMP	18,580	56:40:07	0:00:00	NON-MERA TOTAL:	2,475	7:00:01	0:00:00	1.2				
SMP	15,671	45:49:39	0:00:01									
FIRE DSP	15,536	38:50:29	0:00:00									
FP	12,361	34:31:51	0:00:00		213,595	607:02:28	0:00:08	100.0				
COURT/JAIL	15,228	31:25:29	0:00:00									
MCTD	8,973	26:22:10	0:00:00									
MCF	6,676	20:04:25	0:00:02									
PARKS	6,222	19:15:31	0:00:00									
EMS	2,997	18:59:04	0:00:00									
SMF	5,832	14:31:14	0:00:00									
SRF	5,862	13:55:28	0:00:00									
CMF	4,916	12:07:53	0:00:00									
NFD	4,753	12:03:31	0:00:00									
LAW	4,200	11:45:16	0:00:00									
PUB WKS	3,724	8:26:08	0:00:00									
HUMANE	2,347	6:39:25	0:00:00									
SAR/USAR	643	1:57:15	0:00:00									
ICS	383	0:50:27	0:00:00									
MUT AID	128	0:20:36	0:00:00									
FIRE MSC	95	0:17:35	0:00:00									
OTHER	21	0:04:42	0:00:00									
<b>TOTAL:</b>	<b>213,595</b>	<b>607:02:28</b>	<b>0:00:08</b>									

