

## **MERA System Operations Update**

### **MERA System Maintenance**

During April the Radio Shop provided the following support:

1. Continued efforts with Federal engineering in support of MERA Next-Gen
2. Completed all preventative maintenance
3. Continued efforts and documentation on the West Simulcast Central Site Controller switching issue. Motorola technical support does not have documentation for this vintage of equipment and will only provide “best effort support”.

During March the Radio Shop provided the following support:

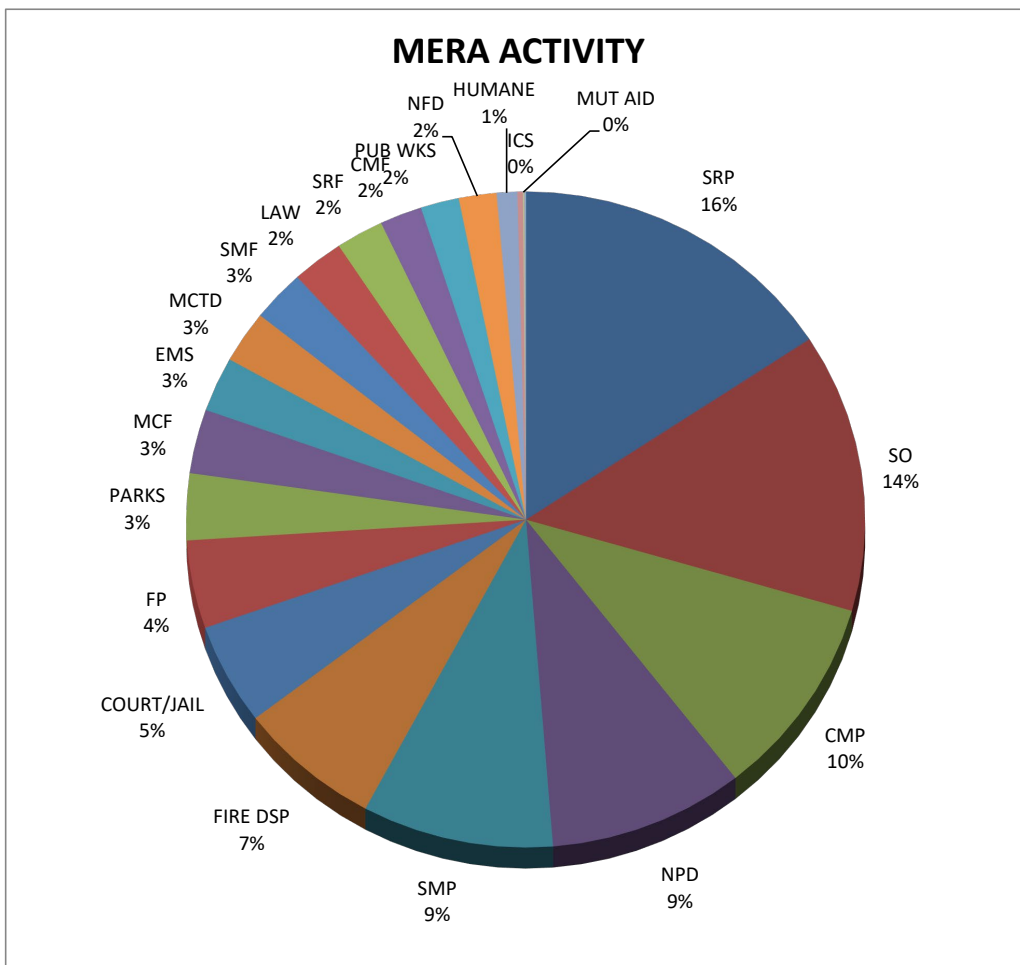
1. Continued efforts with Federal engineering in support of MERA Next-Gen
2. Completed all preventative maintenance
3. Replaced the Bolinas dehydrator.
4. Continued efforts and documentation on the West Simulcast Central Site Controller switching issue. Motorola technical support does not have documentation for this vintage of equipment and will only provide “best effort support”.

# MERA SYSTEM OPERATION

**April 2020**

<u>Agency Grouping</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
SRP	27,520	80:19:16	0:00:00
SO	23,445	70:12:35	0:00:00
CMP	16,523	50:48:51	0:00:00
NPD	16,066	47:28:15	0:00:00
SMP	16,585	46:28:57	0:00:00
FIRE DSP	14,449	34:48:58	0:00:00
COURT/JAIL	12,978	25:32:44	0:00:00
FP	8,177	22:08:01	0:00:00
PARKS	5,511	16:44:38	0:00:00
MCF	5,446	16:07:23	0:00:00
EMS	2,092	13:45:17	0:00:00
MCTD	4,591	13:09:02	0:00:00
SMF	5,456	12:59:43	0:00:00
LAW	4,578	12:36:52	0:00:00
SRF	4,918	11:35:59	0:00:00
CMF	3,959	10:15:34	0:00:00
PUB WKS	3,876	9:19:56	0:00:00
NFD	3,663	9:10:00	0:00:00
HUMANE	1,799	4:59:08	0:00:00
ICS	521	1:21:29	0:00:00
MUT AID	130	0:18:47	0:00:00
FIRE MSC	107	0:14:35	0:00:00
SAR/USAR	66	0:10:15	0:00:00
OTHER	0	0:00:00	0:00:00
<b>TOTAL:</b>	<b>182,456</b>	<b>510:36:15</b>	<b>0:00:00</b>

<u>Category</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
<b>LAW TOTAL:</b>	<b>125,872</b>	<b>355:35:31</b>	<b>0:00:00</b>
<b>FIRE TOTAL:</b>	<b>40,156</b>	<b>109:07:44</b>	<b>0:00:00</b>
<b>PUBLIC WORKS TOTAL:</b>	<b>14,499</b>	<b>40:35:05</b>	<b>0:00:00</b>
<b>NON-MERA TOTAL:</b>	<b>1,929</b>	<b>5:17:55</b>	<b>0:00:00</b>
<b>TOTAL:</b>	<b>182,456</b>	<b>510:36:15</b>	<b>0:00:00</b>



# MERA SYSTEM OPERATION

**Annual 2020**

<u>Agency Grouping</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
SO	90,218	270:40:32	0:00:00
SRP	58,406	172:03:24	0:00:02
CMP	52,808	161:12:40	0:00:03
OTHER	58,632	153:01:38	0:00:00
NPD	48,813	145:24:47	0:00:00
FP	24,621	69:11:27	0:00:00
SMP	21,461	62:25:25	0:00:00
LAW	26,255	51:57:23	0:00:00
PUB WKS	15,100	38:35:57	0:00:00
EMS	5,495	35:10:08	0:00:00
ICS	10,317	31:50:59	0:00:00
SRF	13,413	31:40:44	0:00:00
SMF	11,109	26:30:53	0:00:04
MCF	8,446	25:18:37	0:00:00
CMF	10,522	25:11:18	0:00:01
COURT/JAIL	7,220	19:58:22	0:00:00
NFD	7,943	19:40:33	0:00:00
SAR/USAR	1,733	6:01:22	0:00:00
MUT AID	2,524	5:24:39	0:00:00
FIRE MSC	1,725	4:59:41	0:00:00
FIRE DSP	1,275	3:35:36	0:00:00
MCTD	698	1:54:17	0:00:00
HUMANE	26	0:02:56	0:00:00
PARKS	3	0:00:18	0:00:00
<b>TOTAL:</b>	<b>478,763</b>	<b>1361:53:36</b>	<b>0:00:10</b>

<u>Category</u>	<u>Radio Calls</u>	<u>Call Time</u>	<u>Busy Time</u>
<b>LAW TOTAL:</b>	<b>329,801</b>	<b>952:54:00</b>	<b>0:00:05</b>
<b>FIRE TOTAL:</b>	<b>61,661</b>	<b>178:08:52</b>	<b>0:00:05</b>
<b>PUBLIC WORKS TOTAL:</b>	<b>84,751</b>	<b>225:23:09</b>	<b>0:00:00</b>
<b>NON-MERA TOTAL:</b>	<b>2,550</b>	<b>5:27:35</b>	<b>0:00:00</b>
<b>-----</b>	<b>478,763</b>	<b>1361:53:36</b>	<b>0:00:10</b>

