

## **MERA System Operations Update**

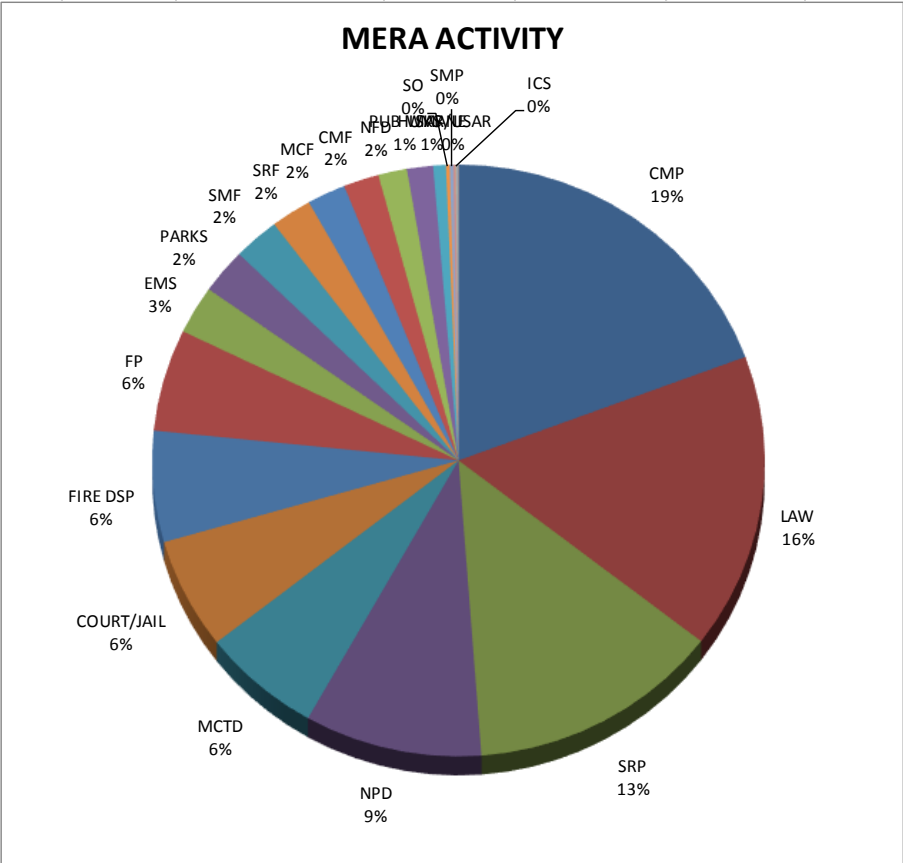
### **MERA System Maintenance**

During MARCH the Radio Shop provided the following support:

1. Completed all required Weekly preventative maintenance tasks.
2. Completed all required Quarterly preventative maintenance tasks.
3. Participated in Next-Gen discussions.
4. Provided support for Federal Engineering.
5. Corrected SX1 Channel bank issues during maintenance window.
6. Reset MOSCAD due to alarming issues.
7. Replaced Mill Valley Channel 5 Controller board to fix intermittent audio issues.
8. Reported Dollar hill Air Conditioner failure. Waiting on repairs.
9. Continued efforts to get central site controller spare boards in order.
10. Evaluated common failures to assess what spares will be needed to ensure legacy system continues to operate after support ends.

**MERA System Usage MARCH 2019**

Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage
<b>CMP</b>	43,364	133:32:33	0:00:00	<b>LAW TOTAL:</b>	<b>168,963</b>	<b>485:35:36</b>	<b>0:00:00</b>	<b>70.2</b>
<b>LAW</b>	37,550	111:41:10	0:00:00	<b>FIRE TOTAL:</b>	<b>48,254</b>	<b>130:39:38</b>	<b>0:00:00</b>	<b>18.9</b>
<b>SRP</b>	30,315	92:21:00	0:00:00	<b>PUBLIC WORKS TOTAL:</b>	<b>24,888</b>	<b>70:36:21</b>	<b>0:00:00</b>	<b>10.2</b>
<b>NPD</b>	22,429	64:47:53	0:00:00	<b>NON-MERA TOTAL:</b>	<b>1,927</b>	<b>4:49:24</b>	<b>0:00:00</b>	<b>0.7</b>
<b>MCTD</b>	15,371	43:32:40	0:00:00					
<b>COURT/JAIL</b>	19,710	42:02:53	0:00:00					
<b>FIRE DSP</b>	16,732	41:56:54	0:00:00					
<b>FP</b>	14,597	38:32:58	0:00:00					
<b>EMS</b>	2,855	18:13:11	0:00:00					
<b>PARKS</b>	5,763	17:02:46	0:00:00					
<b>SMF</b>	6,907	16:49:29	0:00:00					
<b>SRF</b>	6,629	14:54:43	0:00:00					
<b>MCF</b>	4,794	14:04:00	0:00:00					
<b>CMF</b>	5,545	12:56:46	0:00:00					
<b>NFD</b>	4,365	10:30:46	0:00:00					
<b>PUB WKS</b>	3,524	9:31:07	0:00:00					
<b>HUMANE</b>	1,812	4:37:12	0:00:00					
<b>SO</b>	483	1:21:07	0:00:00					
<b>SMP</b>	515	1:16:02	0:00:00					
<b>SAR/USAR</b>	354	0:58:03	0:00:00					
<b>ICS</b>	159	0:18:25	0:00:00					
<b>FIRE MSC</b>	73	0:15:46	0:00:00					
<b>MUT AID</b>	115	0:12:12	0:00:00					
<b>OTHER</b>	71	0:11:23	0:00:00					
<b>TOTAL:</b>	<b>244,032</b>	<b>691:40:59</b>	<b>0:00:00</b>					



**MERA System Usage Annual 2019**

Annual	2019								
Agency Grouping	Radio Calls	Call Time	Busy Time	Category	Radio Calls	Call Time	Busy Time	Percent Usage	
CMP	90,745	279:51:26	0:00:11	<b>LAW TOTAL:</b>	<b>505,049</b>	<b>1456:38:38</b>	<b>0:00:26</b>	<b>68.8</b>	
SRP	85,980	261:13:24	0:00:03	<b>FIRE TOTAL:</b>	<b>150,213</b>	<b>414:23:43</b>	<b>0:00:35</b>	<b>19.6</b>	
LAW	78,850	231:47:48	0:00:00	<b>PUBLIC WORKS TOTAL:</b>	<b>81,073</b>	<b>233:15:46</b>	<b>0:00:04</b>	<b>11.0</b>	
NPD	68,731	199:50:33	0:00:05	<b>NON-MERA TOTAL:</b>	<b>5,642</b>	<b>13:58:03</b>	<b>0:00:00</b>	<b>0.7</b>	
SMP	43,750	134:59:18	0:00:00						
FIRE DSP	50,536	127:54:13	0:00:11						
MCTD	44,114	126:46:27	0:00:00						
COURT/JAIL	59,119	126:35:09	0:00:01						
FP	41,584	112:36:39	0:00:02						
SO	36,290	109:44:21	0:00:04						
PUB WKS	18,996	55:29:40	0:00:04						
SMF	22,376	55:18:00	0:00:05						
EMS	8,296	51:57:30	0:00:00						
PARKS	17,248	49:22:12	0:00:00						
MCF	15,149	45:33:35	0:00:06						
SRF	19,298	45:05:17	0:00:04						
CMF	18,027	44:05:05	0:00:06						
NFD	15,295	41:00:46	0:00:03						
HUMANE	5,210	13:04:42	0:00:00						
SAR/USAR	1,064	2:53:11	0:00:00						
ICS	569	1:09:49	0:00:00						
MUT AID	432	0:53:21	0:00:00						
FIRE MSC	172	0:36:06	0:00:00						
OTHER	146	0:27:38	0:00:00						
<b>TOTAL:</b>	<b>741,977</b>	<b>2118:16:10</b>	<b>0:01:05</b>						

