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Marin Emergency Radio Authority
C/O Novato Fire Protection District
95 Rowland Way
Novato, CA 94945-5001



Did you know?

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NOVATO FIRE DISTRICT

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RECEIVED
BY ACCOUNTING

Dear Marin Emergency Radio Authority:

Marin Clean Energy (MCE) is pleased to inform you that your electric account(s) is now eligible for our Light Green 50 percent renewable energy which includes non-polluting power from sunlight, water, and wind.

Your account(s) will begin service with MCE in July 2012 on your regularly scheduled electric meter read date.

Staying with MCE as your power provider gives you the opportunity to create positive change right now by curbing global warming, reducing greenhouse gas emissions by adding more renewable energy to the grid, and shifting away from global reliance on fossil fuels.

With Marin Clean Energy you will receive all the advantages of cleaner, greener, healthier energy. Because PG&E will still deliver energy through their power lines you will also receive all the advantages of the established energy provider you've come to rely on.

To power your home or business with MCE you don't need to do a thing. PG&E will send your monthly bill just like they always have. Those repair and maintenance teams in the familiar blue PG&E trucks will continue to provide the same service you're used to – rain or shine. It's simple and easy, and there's never been a more important time to reduce your environmental impact than right now.

If you don't think Marin Clean Energy is right for you, you can opt out by calling (888) 632-3674 or visiting www.marincleanenergy.com.

We look forward to serving you and our community so that we can all benefit from clean energy.

Sincerely,

Dawn Weisz

Executive Officer

Información importante sobre su recibo de electricidad. Visite en internet www.marincleanenergy.com o llame al (888) 632-3674.

Tin quan trọng về hóa đơn điện lực. Xin vào www.marlncleanenergy.com hoặc gọi số (888) 632-3674.

MARIN CLEAN ENERGY (MCE) TERMS AND CONDITIONS OF SERVICE

RATES

MCE electric generation rates are stable and affordable. View our rates at www.marincleanenergy.com/rates or call (888) 632-3674 for more information. Any changes to MCE rates will be adopted at duly noticed public meetings of the Marin Energy Authority Board of Directors. PG&E will also charge MCE customers a Power Charge Indifference Adjustment (PCIA) and Franchise Fee Surcharge. Please contact PG&E for more information.

BILLING

You will receive a single monthly bill from PG&E which will include all of your electric charges. MCE customers do not pay duplicate charges for electricity. PG&E's charges for transmission, distribution, and public goods programs will still apply at the same rates they would otherwise charge you. MCE charges will appear on your PG&E bill to cover the cost of procuring electricity on your behalf, called generation. PG&E will no longer charge you for generation.

ENROLLMENT

California State Assembly Bill 117, passed and signed into law in 2002, requires that MCE automatically enroll customers. MCE is now the default electricity provider in Marin County. Your electric account(s) will be enrolled with MCE's Light Green 50 percent renewable energy in July 2012 unless you choose to opt out. You may choose to opt out at any time. You may also choose Deep Green 100 percent renewable energy. To sign up for Deep Green, or to opt out, please call (888) 632-3674 or visit www.marincleanenergy.com.

OPT OUT

You may request to opt out of MCE at any time by calling (888) 632-3674 or by visiting www.marincleanenergy.com. If you do not opt out within 60 days after the start of service with MCE you will be subject to the payment of a one-time \$5 (residential) or \$25 (commercial) termination fee, will be subject to PG&E's terms and conditions of service, and will not have the option to return to MCE for one year. You will not be charged a termination fee if you opt out within the first 60 days after your enrollment with MCE or cancel electric service. You will be charged for all electricity procured by MCE prior to the cancellation or transfer of electric service to PG&E. Accounts will be transferred to PG&E on the day of the electric account meter read and cannot be transferred during a billing cycle.

FAILURE TO PAY

MCE may transfer your account to PG&E upon 14 calendar days' written notice to you if you fail to pay any portion of the MCE charges on your bill or fail to meet any agreed-upon payment or credit arrangements. If your service is transferred you will be required to pay the termination fee described above.